

# Customer FASTag Replacement flow chart

## **Step 01**

Logon to [www.shopnservice.com](http://www.shopnservice.com)

## **Step 02**

Click on Fastag Replacement Tab

## **Step 03**

Fill all the required details:

Select FASTag Replacment option, Enter your Registered Name , Select your FASTag Bank (Currently we are dealing in listed bank FASTag only), Enter Mobile Number registered with your FASTag, Enter your Registered VRN/ Chassies number (Fill Chasis number in case RC number not updated in FASTag wallet), Enter your Delivery address with pincode, Enter valid/ Registered email id.

## **Step 04**

Upload Vehicle Image or Application (written by user) image.

## **Step 05**

Enter text from captcha (without space)

Click on **Submit**

## **Step 06**

Select your payment option (Credit Card/ Debit Card/ NetBanking/ UPI)

Enter all the required details.

After successful payment: order id with successful Status will reflect on your screen.

If you still facing problem please call 24\*7 [shopnservice.com](http://shopnservice.com) customer care **7589444555**

Kindly note: To check balance in HDFC Bank FASTag miss call at 7208053999 from your registered mobile number.